QA - Engineer
Professional Services Department

Position Description

As a member of the ClickSoftware Professional Services Group, the QA - Engineer is a critical role in ensuring the successful delivery and in supporting customers that couples technical and customer relationship skills to implement ClickSoftware’s product offerings. The QA- Engineer will work within defined project teams to perform the QA activities to test the application configuration and customer developments outlined during customer requirements meetings. The QA- Engineer will be responsible for completing tasks on one or more concurrent projects and reporting status to the assigned QA- Lead/Project Manager.

Job description:

- Prepare test plans for the project according to the customers requirements and the design documents
- Work with the QA Lead and Development team to execute the test plan
- Perform QA activities to test the application configuration, custom developments and end-to-end business scenarios
- Support development team in understanding and re-creating the bugs/ issues
- Continuous communication with QA team, development team and Project manager.
- Onsite travel to perform QA and UAT activities

Required Skills/Experience

- B.Tech in any discipline or equivalent.
- At least 2 years experience of manual testing preferably in software product development environment
- Should be well versed with Software Test lifecycle, bug logging tools
- Test environment setup, dump export / import, setting DB connections
- Experience with Oracle and MS SQL-Server databases
- Good understanding of Web-based business applications using ASP.NET, ASP, and VBScript (preferable)
- Excellent written and verbal communication skills in English.
- Willingness to travel, as the job requires (estimated at up to 20%).
**Developer for Load Testing Team**

The position is for a developer in the Professional Services QA Lab team. The team is responsible for designing and executing performance tests for client implementations, using automated tools and scripts. The team developer is responsible for designing and developing these scripts and tools, according to requirements which differ from project to project.

The position offers a **great chance for personal development**, both technical and in the ability to learn about enterprise software implementations, in an environment which encourages **independence** and **out-of-the-box thinking**.

If you love to develop and have experience in developing scripts and utilities, not necessarily for performance testing, and are looking for a new challenge – then we are looking for you!

**Job Description**

- Member of the lab team in Professional Services QA
- Design and develop test scripts for Microsoft Visual Studio Team System (VSTS), using C# and VB.Net
- Design and develop standalone test tools and utilities, using C# and VB.Net
- Learn the technical aspects of client implementations and design performance tests for the project
- Execute and analyze test scripts using automated testing tools such as Microsoft Visual Studio Team System
- Work closely with project teams and other team members
- Work with clients’ own performance testing teams

**Job Requirements**

- Practical experience in .Net development – **Mandatory**
- Can-do attitude and self-learning abilities – **Mandatory**
- Performance testing experience – **Advantage**
- Team System experience – **Advantage**
- Database / Windows Operating System / Network knowledge – **Advantage**
- Independence and ability to lead
- Ability to multi-task and juggle several projects
- Excellent written and verbal communications skills in English
Mobile Apps Test Engineer

Position Description

The position necessitates a deep understanding of the unique characteristics of the Mobile Apps scope. The Mobile Apps Test Engineer takes part in testing ClickSoftware Apps, developed on top of ClickSoftware’s ClickMobile product.

Mobile Apps Test Engineer Responsibilities

- Test ClickSoftware’s ClickMobile Apps and other Mobile related modules
- Develop and maintain ClickSoftware’s Apps automatic testing environment
- Take part in sessions relating the conceptualization of complex logic oriented module design / implementation issues
- Analyze user scenarios and outcome of the system, in order to either explain the results or take the necessary steps to resolve issues

Required Skills/Experience

- Relevant academic credentials
- Additional knowledge of .NET is preferable.
- Experience with Oracle and MS SQL-Server Databases.
- Ability to work under pressure, in a challenging environment with “context switching” taking place.
**Scalability Lab Engineer**

The position is for a QA Scalability Lab Engineer within the R&D Scalability lab team. The team is responsible for designing and executing performance tests for client implementations, using automated tools and scripts. The Scalability Lab Engineer is responsible for designing and developing these scripts and tools, according to requirements which differ from product to product.

The position offers a **great chance for personal development**, both technical and in the ability to learn about enterprise software implementations, in an environment which encourages **independence** and **out-of-the-box thinking**.

If you love to develop and have experience in developing scripts and utilities, not necessarily for performance testing, and are looking for a new challenge – then we are looking for you!

**Job Description**

- Member of the R&D Scalability Lab team
- Design and develop test scripts for Microsoft Visual Studio Team System (VSTS), using C# and VB.Net
- Design and develop standalone test tools and utilities, using C# and VB.Net
- Learn the technical aspects of client implementations and design performance tests for the products
- Execute and analyze test scripts using automated testing tools such as Microsoft Visual Studio Team System
- Work closely with R&D teams and other team members

**Job Requirements**

- Practical experience in .Net development – **Mandatory**
- Can-do attitude and self-learning abilities – **Mandatory**
- Performance testing experience – **Advantage**
- Team System experience – **Advantage**
- Database / Windows Operating System / Network knowledge – **Advantage**
- Independence and ability to lead
- Ability to multi-task and juggle several projects
- Excellent written and verbal communications skills in English